



# EHR & PATIENT CARE SYSTEMS AUDIT



Healthcare is changing rapidly and many providers are rushing to implement EHRs and Information Systems (HCIS) to improve care, avoid penalties and gain financial incentives. Yet in the rapid move forward, can you be certain that your EHR and HCIS can evolve to meet the challenges of Quality driven patient care and other significant changes on the horizon – without substantial rework?

The Jacobus Consulting EHR & Patient

Care Systems Audit analyzes current systems to determine if they can grow to support Meaningful Use Stages II & III, expanded Quality core measures, and advanced initiatives like Accountable Care. The analysis helps to ensure that you are well positioned for a quality and efficiency transformation that will deliver the best care at the lowest cost.

## Jacobus EHR and Patient Care Systems Audit

Jacobus Clinical Informatics experts design and implement EHRs and electronic patient care systems with sustainable change in mind - going beyond Meaningful Use to enable the crucial role that EHR systems play in the transformation to Quality and outcomes driven healthcare. Jacobus Informaticists are experienced in evidence based practice, leveraging the functionality of HCIS systems to meet the needs of the clinician and the patient for continuity across the continuum of care.

The Jacobus EHR and Patient Care Systems Audit assesses and evaluates your systems to ensure they can strategically evolve while supporting the provision of evidence based care and encompassing expanded Quality measures. Audit dimensions include:

- **Analysis of functionality needed for the HITECH Meaningful Use environment – Stages I through the outcomes intended in Stages II & II, to include:**
  - *Standardized language and documentation standards*
  - *Appropriate use of taxonomies, coding and data sets*
- **Legal record and other regulatory compliance, including best documentation practices and information continuity**
- **Policy and Procedures for system, information, and clinical decision making**
- **Elements required to support multidisciplinary clinician practice, including:**
  - *Patient centric clinical workflow and processes*
  - *Information availability to support care decisions*
  - *Outcomes based decision making*
- **Ability to support Quality data sets and reporting**

Jacobus Consulting assists hospitals and healthcare providers improve care delivery through Clinical Informatics services that support a range of strategic objectives, including: care plan development, clinical documentation standardization, ancillary, ordering, ED, OR and patient care systems, clinical decision support, quality initiatives and reporting, and reaching Meaningful Use. We provide advisory, assessment, project management, process redesign, training, testing, and systems design and build to support continuous improvement in patient safety, quality and the exchange of health information.

**"Jacobus exceeded our expectations. Our successful implementation of PCS nursing documentation was a result of their commitment and dedication to review current workflow, design a better system, and implement the work product successfully. With the help of Jacobus we have transformed ourselves so successfully that the nurses today say they can't imagine going back to a paper system."**

*Judy Maass, Chief Nursing Officer –  
Valley Presbyterian Hospital*

For more information please contact us at our website, [www.jacobusconsulting.com](http://www.jacobusconsulting.com)

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## About Jacobus Consulting

Jacobus Consulting is a leading process improvement and healthcare IT services firm that assists providers to transform clinical systems, optimize financial results, and improve IT performance. We combine strategic thinking, operational and patient care experience, project and process best practice, and systems expertise to empower efficiency in healthcare delivery. For over a decade across North America we have been *Advancing Healthcare Together.*

- Flow of information to multi-disciplinary caregivers to “reflect the patient’s story,” and to other “information stakeholders” such as physicians, outside reviewers, and ultimately to other team members as might be found in an ACO model
- “Usability” of the system – ease of adoption and ease of support
- Support for performance improvement programs based on department specific information
- Ability to support patient handoff and transfer with appropriate information
- Ability to meet the specific ARRA/Meaningful Use criteria for each stage
- ACO readiness

The Audit can be customized to the unique needs of a provider’s organization from the matrix options below, to reflect a providers level of current or planned implementation.

## Jacobus Clinical Transformation Consulting Services

Jacobus provides additional services to support the clinical transformation journey, including: Readiness & Meaningful Use Assessments, Clinical Documentation Standardization and Clinical Decision Support Workshops, Clinical Systems Application Delivery and Subject Matter Experts, Clinical Workflow Process Redesign & Optimization, and Project Management for Clinical Systems.

| Audit Dimensions                                       | System Modules & Care Settings | Physician Practices | Emergency Department | Operating Room | Nursing Documentation | Med Admin., Verification, & Reconciliation | Physical Documentation | Ancillaries (Pharm, Lab, Rad) | Therapies (RT, PT, OT) | Behavioral Health | Electronic Medical Record (EHR) | Long Term care (SNF, Rehab, etc) | Health Information Dept. |
|--|--------------------------------|---------------------|----------------------|----------------|-----------------------|--|------------------------|-------------------------------|------------------------|-------------------|---------------------------------|----------------------------------|--------------------------|
| Clinical Documentation Standardization                 |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |
| Evidence Based Practice & Clinical Decision Support    |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |
| Quality Data Sets/Reporting                            |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |
| Adoption and Meaningful Electronic Health Record (EHR) |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |
| Patient Centric Workflow Optimization                  |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |
| ACO Readiness  |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |
| Regulatory & Legal Record Compliance                   |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |
| Policy & Procedures                                    |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |
| Revenue Integrity                                      |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |
| Supportability   |                                |                     |                      |                |                       |  |                        |                               |                        |                   |                                 |                                  |                          |

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